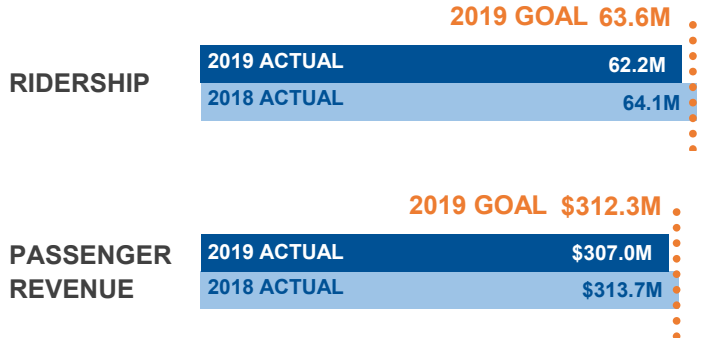
October 2019 System Performance Dashboard

ATTACHMENT A

PREPARED BY THE DIVISION OF STRATEGIC CAPITAL PLANNING

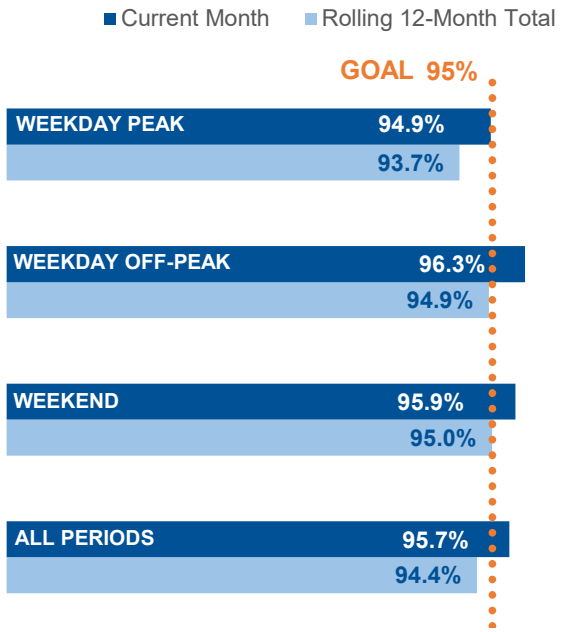
Ridership and Revenue Compared to Budget

YTD 2019 AND 2018



On-Time Performance by Service Period

CURRENT MONTH AND ROLLING 12-MONTH TOTAL



Average Daily Passenger Loads

YTD 2019 COMPARED TO 2018

WEEKDAY PEAK	WEEKDAY OFF-PEAK	WEEKEND
↓ -1%	↓ -4%	↑ 2%

Line	Rolling 12-Month Total		Ridership	On-Time Performance	Ventra App Adoption	
	RIDERSHIP	PASS. REVENUE	OCT 2018-OCT 2019	COMPARED TO 95% GOAL		
Metra System	↓ -3%	↓ -1%	6.7M … 6.5M (O N D J F M A M J J A S O)	100% … 85%, 95.7% (O N D J F M A M J J A S O)	43% OCT 2018	48% OCT 2019
ME METRA ELECTRIC LINE	↓ -6%	↓ -5%	689K … 655K (O N D J F M A M J J A S O)	100% … 85%, 99.3% (O N D J F M A M J J A S O)	38% OCT 2018	41% OCT 2019
RI ROCK ISLAND LINE	↓ -4%	↓ -2%	655K … 628K (O N D J F M A M J J A S O)	100% … 85%, 94.9% (O N D J F M A M J J A S O)	32% OCT 2018	35% OCT 2019
SWS SOUTHWEST SERVICE LINE	↓ -3%	↓ -1%	212K … 207K (O N D J F M A M J J A S O)	100% … 85%, 92.1% (O N D J F M A M J J A S O)	43% OCT 2018	49% OCT 2019
HC HERITAGE CORRIDOR LINE	→ 0%	↑ 2%	65K … 67K (O N D J F M A M J J A S O)	100% … 70%, 90.7% (O N D J F M A M J J A S O)	49% OCT 2018	49% OCT 2019

PRELIMINARY DATA, SUBJECT TO CHANGE IN FINAL REPORTING

Line	Rolling 12-Month Total		Ridership	On-Time Performance	Ventra App Adoption	
	RIDERSHIP	PASS. REVENUE	OCT 2018-OCT 2019	COMPARED TO 95% GOAL		
BNSF BNSF LINE	↓ -3%	↓ -1%			42% OCT 2018	47% OCT 2019
UP-W UNION PACIFIC WEST LINE	↓ -3%	↓ -1%			43% OCT 2018	48% OCT 2019
MD-W MILWAUKEE DISTRICT WEST LINE	↓ -4%	↓ -2%			43% OCT 2018	47% OCT 2019
UP-NW UNION PACIFIC NORTHWEST LINE	↓ -2%	↓ -1%			42% OCT 2018	48% OCT 2019
MD-N MILWAUKEE DISTRICT NORTH LINE	↓ -1%	↑ 1%			51% OCT 2018	56% OCT 2019
NCS NORTH CENTRAL SERVICE LINE	↓ -4%	↓ -2%			50% OCT 2018	54% OCT 2019
UP-N UNION PACIFIC NORTH LINE	↓ -2%	→ 0%			52% OCT 2018	58% OCT 2019

Definitions

Average Daily Passenger Loads
Daily average of the number of passengers counted by on-board personnel at each train's maximum load point

Passenger Revenue
Income from ticket sales

Ridership
Number of passengers based on tickets sold multiplied by a ridership factor unique to each ticket type

Rolling 12-Month Total
Sum of the last twelve months (Nov 2018-Oct 2019)

On-Time Performance
Percent of trains that arrived at their final destination within 5:59 of the scheduled time

Ventra App Adoption
Percent of estimated passenger trips taken using the Ventra App, based on ticket sales