

About My Metra

As much of the Chicagoland area shut down in the spring of 2020, our trains never stopped running. That's because Metra is an essential service that benefits the entire region. With more than 35 years of reliable transportation servicing 11 lines and 242 stations, Metra has a long history of getting riders to the places and people they need and love most.

Metra plays a meaningful role in the lives of commuters – in fact, one of the main reasons people ride Metra is because it's reliable and safe – having a 95 percent on-time rate and proven to be 15 times safer than driving. We want our riders to think of it as *My Metra*, in the same way they think about my car, my home and my community, because Metra is owned by the people.

Metra's focus is getting people moving again, safely, and *My Metra* is letting riders know that they can Commute with Confidence. To ensure riders' safety, we're sanitizing and disinfecting our trains, requiring our crews and riders to wear masks or face coverings and practicing physical distancing. And riders never have to worry about clean hands with onboard touchless hand sanitizers.

Our employees have embraced the spirit of *My Metra*, and it can be seen in how clean our cars are and how reliable and consistent our service has been throughout this time. We've launched an integrated campaign across the city, with TV commercials, radio, billboards and digital media highlighting all of these safety efforts and letting riders know we're ready for them to get back on board. Metra is still the best way to commute, and we are proud to help the people of Chicagoland get to where they're going, no matter what.

It really is My Metra for All of Us.